



JOHN DAVID ADDRESS CONSTRUCTION, INC.

Serving Families Since 1965™

ROOF MANAGEMENT PROGRAM



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HaagCertifiedInspector.com



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FL. LIC. NO. CCC 1327791 • FL. LIC. NO. CRC 1326787

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About Us

John David Andress has designed a cost effective business approach to roofing that will meet all your service needs fast and efficiently, whether you are an individual property owner, HOA town home community owner, property management company, or mortgage company.

Our Departments

Maintenance Division: This team conducts annual roof reports and proactive roof maintenance inspections. These reports are recorded for every account in the company's secure database.

Service Department: The team of professionals in the service department are on call at all times to handle any service needs if emergency situations occur. Rest assured, they are ready to react in the severest of conditions.

Roof Replacement Division: This team works closely with clients who need estimates, material literature warranty information, and product choice guidance. Think of this division as your personal roof advisor.

The Insurance Division: This team handles all natural disaster situations with immaculate understanding of all necessary steps required by an insurance provider in order to better serve our clients. Consider them an agent on your side to consult when disaster strikes.

Altogether, each department's expertise combine to form a uniquely qualified team to protect one of your most important assets—your home.



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What Does HAAG Certified Inspector Mean?

HAAG Certified

A HAAG certified roof inspector has been certified by HAAG Engineering, a forensic engineering firm specializing in the proper methods of conducting roof inspection for functional damage and mechanical damage to all roof systems. To become certified, an inspector must complete all course hours onsite with our HAAG Engineer Instructor through comprehensive training in how hail, wind, improper installation and mechanical damage interact with roofing, inspection, safety, roof area calculations and applicable codes for each region in which Davis Roofing conducts business. Training also covers comprehensive understanding of manufacture, installation, weathering, product maintenance, and repair cost of each major roof system. The HAAG inspector has the ability to structure an annual maintenance program through a true understanding of manufactured products and installation that fits your needs. A trained HAAG inspector can also handle your roof needs professionally after a major storm event. Our HAAG Certified Roof Inspectors can help you avoid the stress of disputes with your insurance adjuster because our



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inspectors understand the process and the criteria of storm damage that your insurance claims adjuster is looking for. Any company can send a service man out with a truck and ladder and claim he is qualified to give an assessment of your roof's condition. It's unfortunate, but these men may have no credentials or professional training to properly assess the damage to your property. A HAAG certification proves our inspectors are preeminently qualified. That's why we are asking you to call John David Andress Construction. We can help you with your inspections. The HAAG Certification is recognized by all insurance carriers. The certification basically says John David Andress Construction has been trained to conduct roof inspections accurately and professionally, which in turn, can help expedite your service when you need it the most.

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Roof Inspection



Why Inspection is Important

As a part of regular building maintenance, roof inspections can be critical to an overall preventative maintenance program. Planned and scheduled roof maintenance programs can help ensure that a roof system will provide complete, satisfactory performance for its full life expectancy. The frequency of inspections will depend on several variables, including the type of roof surface, age, geographic area and weather conditions. The goal in mind is to have scheduled roof inspections that, in turn, pay dividends in roof performance and fulfill the life cycle expectancy of your roof system.

“ Regular inspection and maintenance on your roof has been discovered to extend your roof’s life cycle between 5-10 years longer, and may reduce the number and cost of emergency roof repairs. ”



Building managers and property owners often operate under the theory that once a roof has been installed, no further action is required. Many believe that the warranty will provide a remedy for performance problems. However, most roof warranties specify that the owner is obligated to maintain the roof properly to be in good standing with the roof installer’s warranty and product manufacturer’s warranty.



We recommend our clients become proactive (annually or semi-annually) by having regular roof inspections, after the initial roof report. The determining factor for the frequency of the inspections depends on the geographic area where your property is located. We also examine product installation, product complexity, and how your warranty is written (giving us the ability to understand whether the products were installed correctly from day one).

For these reasons, we have the team of roof inspection technicians in our service department that have been trained and certified to give an accurate roof inspection whether it’s a residential or commercial property.

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Maintenance Programs

Understanding Proactive Maintenance vs. Reactive Maintenance

Let's take a moment to explain to all of our potential clients the difference in becoming a proactive or reactive client.

Proactive

The proactive client makes a choice to implement an annual maintenance program with the possibility of extending the life cycle of our client's roof investment by 5-10 years.

The Bronze, Silver, Platinum and Gold Service Levels are available to choose from, based on premium desired.

Service Dispatch Available 24/7

Client Portal Login Benefits: Clients are able to see information regarding roof reports, annual maintenance appointments, and service dispatch requests. Our client has a personal login and is able to request any service needed from a smartphone, tablet, iPad or computer 24/7. In addition, clients will receive emails and text messages confirming their service was completed. Clients can have access to these reports easily through several methods: printing hardcopies, emailing, exporting a spreadsheet to Microsoft Excel, or viewing online through the client portal login.

Reactive

The reactive client's approach is simply, "I don't believe at this time annual roof inspections, reports and annual maintenance level plans interest me. However, I do believe in what you offer and you are the company that will receive the call for my roofing needs."

Reactive services generally cost over 15% more since we do not have the necessary information needed on record, making the repair process more time consuming and labor intensive.



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Maintenance Program Levels

Proactive & Reactive Maintenance Program Levels*

Bronze/Standard Services

8 Point Inspection

Services Performed Once A Year

Proactive - \$99/year

Reactive - \$120/year

- Inspect all plumbing flashings through the roof and seal as needed
- Inspect all attic vents for cracking, flaking and metal rusting and seal as needed
- Inspect for exposed fasteners and seal as needed
- Inspect for vermin damage to roof components such as ridge vents and plumbing boots.
- Remove all leaves, tree limbs and debris from roof as needed
- Inspect roof for common deficiencies such as curling, cupping, flaking, tearing, splitting, and blistering and seal as needed
- Inspect for functional wind and/or hail damage
- Inspect for buckled roof decking and rotten wood areas

Silver Services

12 Point Inspection

Services Performed Once A Year

Proactive - \$300/year

Reactive - \$350/year

- Gutter Cleaning (once a year)
- Inspect all plumbing flashings through the roof and seal as needed
- Inspect all attic vents for cracking, flaking and metal rusting and seal as needed
- Inspect for exposed fasteners and seal as needed
- Inspect for vermin damage to roof components such as ridge vents and plumbing boots and seal as needed
- Remove all leaves, tree limbs and debris from roof as needed
- Inspect roof for common deficiencies such as curling, cupping, flaking, tearing, splitting, and blistering and seal as needed
- Inspect for functional wind and/or hail damage
- Inspect for buckled roof decking and rotten wood areas.
- Inspect for nail pops and seal as needed
- Inspect skylights for leaks and seal as needed
- Conduct a roof inspection with a printable report



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Maintenance Program Levels

Proactive & Reactive Maintenance Program Levels (cont.)*

Gold Services

15 Point Inspection

Services Performed Once A Year

Proactive - \$320/year

Reactive - \$370/year

- Gutter Cleaning (once a year)
- Inspect all plumbing flashings through the roof and seal as needed
- Inspect all attic vents for cracking, flaking and metal rusting and seal as needed
- Inspect for exposed fasteners and seal as needed
- Inspect for vermin damage to roof components such as ridge vents and plumbing boots and seal as needed
- Remove all leaves, tree limbs and debris from roof as needed
- Inspect roof for common deficiencies such as curling, cupping, flaking, tearing, splitting, and blistering and seal as needed
- Inspect for functional wind and/or hail damage
- Inspect for buckled roof decking and rotten wood areas.
- Inspect for nail pops and seal as needed
- Inspect skylights for leaks and seal as needed
- Conduct a roof inspection with a printable report
- Inspect roof top and attic area
- Inspect all interior ceilings for water spotting and drywall cracking
- Inspect for unsealed roof membrane and seal as needed



Platinum Services

18 Point Inspection

Services Performed Once A Year

Proactive - \$500/year

Reactive - \$550/year

- Gutter Cleaning (twice a year)
- Inspect all plumbing flashings through the roof and seal as needed
- Inspect all attic vents for cracking, flaking and metal rusting and seal as needed
- Inspect for exposed fasteners and seal as needed
- Inspect for vermin damage to roof components such as ridge vents and plumbing boots and seal as needed
- Remove all leaves, tree limbs and debris from roof as needed
- Inspect roof for common deficiencies such as curling, cupping, flaking, tearing, splitting, and blistering and seal as needed
- Inspect for functional wind and/or hail damage
- Inspect for buckled roof decking and rotten wood areas.
- Inspect for nail pops and seal as needed
- Inspect skylights for leaks and seal as needed
- Conduct a roof inspection with a printable report
- Inspect roof top and attic area
- Inspect all interior ceilings for water spotting and drywall cracking
- Inspect for unsealed roof membrane and seal as needed
- Install up to 3 plumbing boots as needed and seal
- Install up to 7 asphalt shingles as needed and seal
- Install up to 7 hip and ridge shingles as needed and seal as needed.

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***Maintenance Program Disclaimer**

Maintenance plans are based on one and two-story roof access. Anything over two stories takes special arrangements to inspect. Therefore, additional charges are incurred to conduct these services properly and safely. All roof pitches that exceed anything steeper than 8 on 12 pitch will also incur an additional charge to service. All residential maintenance plans are designed for one property per individual with no more than one detached garage or storage building included. Any additional properties that a client wishes to maintain will have an additional plan implemented separately, with a 5% discount. Three-story roofs require a surcharge of 25%. All maintenance plans are quoted for composition shingle roofs, but we also offer servicing for metal, cedar shake, tile, and low-pitch roofs as well. Any additional planning and cost will be agreed upon by the property owner and John David Andress Construction once a visual inspection has been completed. Proactive maintenance plans are not a warranty, nor can we guarantee that your roof will never leak. The plans are designed to prolong the lifecycle of your roof investment.

24/7 Service Department

Customer Service Rates

Proactive Call Rates Per Hour

Proactive Service calls **COST 15% LESS** on average.

- 4-6 hour Emergency Service Call Rate - \$90.00/hr plus materials
- 6-10 Hour Urgent Service Call Rate - \$75.00/hr plus materials
- 24-48 Hour Scheduled Service Call Rate - \$60.00/hr plus materials

Reactive Call Rates Per Hour

Reactive Service calls **COST 15% MORE** on average.

- 4-6 hour Emergency Service Call Rate - \$100.00/hr plus materials
- 6-10 Hour Urgent Service Call Rate - \$85.00/hr plus materials
- 24-48 Hour Scheduled Service Call Rate - \$70.00/hr plus materials



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The Next Generation of Customer Service. Patching leaks is the easy part. When roofs leak, the occupants of the building usually are not too happy about it. We use John David Address Construction Customer Service to professionally represent you and resolve the occupant's concerns, get things cleaned up and back on track.

100% Satisfaction Guarantee.

DEDICATED SERVICE AGREEMENT

Client Name _____

Address _____

City _____ State _____ Zip _____

Phone _____ Email _____

Make Your Choice! Reactive or Proactive

John David Address Construction agrees to provide the following:

Proactive Services

- Rooftop Maintenance Programs
- Free Initial Inspection
- Roof Report Management Platform
- Periodic Inspection and Roof Maintenance
- Annual Electronic Budgeting Reports

Properties _____

Frequency _____

Cost Per Visit _____

Annual Cost _____

Reactive Services

- 24/7 Emergency Leak Response
- 15 Minute Estimated Response
- 2 Hour Targeted Emergency ETA
- Fanatical Customer Service
- Electronic Billing options

Properties _____

I authorize John David Address Constructions, Inc. to conduct Proactive Maintenance

Perform Proactive Maintenance within 2 weeks of this date: _____/_____/_____

Authorization _____ Date _____

I choose the Reactive Service agreement, and I will call when services are needed.

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